

# WHAT TO EXPECT WITH A PET EMERGENCY

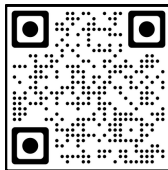
Please know that our team of compassionate veterinary professionals is here for you during this difficult time.

## WHAT ARE THE STEPS I NEED TO TAKE?

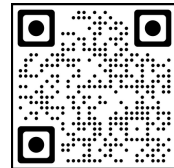
**1** If your pet is in critical condition, please come directly to Care Center for treatment.

**2** If your pet is stable, we encourage you to register online, via your mobile device. Registering online expedites your pet's care upon arrival. To begin this process, please scan the QR code to the appropriate hospital below.

REGISTER IN CINCINNATI







REGISTER IN DAYTON



**3** After registering your pet online, please come directly to your nearest Care Center location for treatment.

## OUR COMMITMENT TO YOU

-  **To treat you** and your pet with consideration, compassion, and respect.
-  **To encourage you** to take an active role in decisions about your pet's care, providing you a range of care options that address your pet's needs - along with the benefits or risks of treatment options.
-  **To be as transparent as possible** regarding the cost of your pet's treatment, and to discuss a care plan upon examination of your pet.
-  **To inform you** of initial diagnostic care costs, as well as available payment options - free of judgement.



**CINCINNATI** 6995 East Kemper Road, Cincinnati, OH 45249 | **513.530.0911**

**DAYTON** 6421 Clys Road, Centerville, OH 45459 | **937.428.0911**

[www.CareCenterVets.com](http://www.CareCenterVets.com)