

### A SPECIAL PLACE FOR YOUR PET

Care Center has dedicated itself to helping pets and their families since 2000. As the first 24-hour referral hospital with board-certified specialists in the Tri-state area, our hospitals were built on five core values:

#### PATIENT CARE | COMMUNICATION TEAMWORK | INTEGRITY | RESPECT

We do our best to ensure these core values show in all we do. Whether your pet needs emergency or critical care, or if your veterinarian has referred you to our specialists for advanced diagnostics or treatment, Care Center is here for you every minute, of every hour, of every day.

In veterinary medicine, the term "board-certified specialist" is used to describe a veterinarian who has completed advanced training in a particular discipline. At Care Center, it also means having a trusted partner working toward excellent care and providing emergency and specialty services when you need us most.

If your family veterinarian has referred you to Care Center, we appreciate their referral, and value their role in your pet's care. What sets us apart from other specialists is how we provide that specialized care to you and your pet. The moment you walk in our door, our goal is to treat your pet as if they were our own, and treat you like we would a family member. We take the Care Center name seriously and strive to live up to these goals.





Your trusted partner in specialized veterinary care.

# 24-HOUR EMERGENCY AND SPECIALTY CARE



#### CareCenterVets.com

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# **EMERGENCY & CRITICAL CARE**

Care Center is available and fully staffed with experienced veterinarians and support staff 24-hours a day, 365 days a year. You can count on us to provide continuous care and monitoring for your pet.

### EMERGENCY MOBILE CHECK-IN

Care Center is now utilizing mobile check-in for all patients presenting to our emergency departments. This mobile check-in feature allows you to wait in the comfort of your home prior to coming to the hospital. To begin the mobile check-in process, text "Cincinnati" or "Dayton" to 34947.

#### **SPECIALTY APPOINTMENTS**

For emergencies, walk-ins are welcome, 24-hours a day. If your family veterinarian has referred you to one of our specialists, give us a call any time and we can set up an appointment for you. Visit our website to see an overview of our services and medical team.

## **OUR SERVICES**

Care Center is here to serve as part of your pet's veterinary care team. We work in partnership with you and your family veterinarian to offer the safest, most effective treatment options available, utilizing state-of-the-art diagnostics and equipment.





## **BLOOD BANK**

Our commitment to the best care possible includes housing a non-profit volunteer animal blood bank. This allows us to have a full assortment of blood products in stock and ready to administer if your pet is critically ill or requires a transfusion.

We are always looking for blood donors and recruiting healthy dogs to become part of the K-9 Lifeline. Visit **CareCenterBloodBank.com** to see if your dog qualifies to be a lifesaving donor.

#### **PAYMENT OPTIONS**

Payment is due at the time of service. For hospitalized patients, a deposit will be taken when admitted with the balance due at the time of discharge. We accept all major credit cards, cash, and low- or no-interest payment plans for qualified individuals including CareCredit® and Scratchpay.

